



Crisis Management System enables you to:

- Allow simultaneous input from multiple users in multiple locations
- Capture incident information quickly
- Create a central repository of incident information
- Automate the flow of information between response team members
- Produce reports immediately
- Create templates from pre-planned information

Natural disasters, IT outages, terrorist attacks, product recalls, cyber and physical incidents, breaches of corporate ethics: no matter what type of crisis or incident your organization faces, you need to respond and return to normal as quickly as possible. Criseer makes this possible. Our Crisis Management System (CMS) and Incident Management System (IMS) put the right people into action by allowing them to COMMUNICATE, COORDINATE and COLLABORATE with absolute ease and reliability. Best of all, our systems are cloud-based, work on mobile devices and are affordable and easy to put into place for organizations large and small.

Criseer is an integration platform built on the latest web and mapping technologies. It uses web services to connect to customer's existing systems to consume and publish data. Each authorized user can configure their web 'dashboard' to view relevant information and get quick access to tools they need to do their job. A simple communication log, incident display, resource management and other modules are added to each dashboard, as required. Criseer is designed from the ground up to support multi-system and multi-agency interoperability

Unlike traditional crisis management software, Criseer unites data from virtually any data source and delivers it in simple visual dashboards tailored to each emergency position. Advanced tools and analytics provide better insight on potential problems and automated alerts (triggers) provide an early warning to mitigate risk. During emergencies, quickly log, map and communicate the latest information on incidents, resources, critical infrastructure, or connect Criseer to existing dispatch and crisis management systems that feed this information in real-time.



Built for Crisis Management

Criseer is enterprise software, designed by emergency managers for emergency managers. It is built with state-of-the-art “open technologies” to enable visual fusion and uses industry data exchange standards. Most importantly, it is engineered with ease-of-use and flexibility in mind. Multiple jurisdictions can connect through one or multiple servers and each with role configurations and layouts that control access to the information and tools they need to do their job without “information overload”. Integrated mobile mapping software supports disconnected (field) operations.

How we work ?

1. COMMUNICATE

Criseer runs on a hardened communications platform which has both “push and pull” communications enabling you to “push” emergency notification messages via voice, SMS (text) email , as well as “pull” communications via your Crisis Command Center

2. COORDINATION

Criseer allows you to implement a framework to facilitate response, coordination and incident logging between different levels of management, individuals and/or departments within your organization. Contingency managers can also effectively manage and collaborate with crisis response and business recovery teams in real time—regardless of their location or the cause of the incident.

3. COLLABORATE

Criseer provides the flexibility needed to prompt the appropriate level of response given the type of incident being managed, ensuring that departments, teams and/or individuals are aware of their role and can achieve coordinated, more informed decision making and faster incident resolution. All incident management personnel have access to the same information at the same time, enabling seamless collaboration between multiple teams and locations

With Criseer, you will easily and efficiently manage robust, comprehensive crisis and business continuity at a fraction of the cost of many other crisis management solutions.

PLATFORM

- Service Oriented Architecture
- Open Platform
- Interfaces to :
 - Mapping (GIS Systems)
 - ESRI ArcGIS®, Google Maps®, Microsoft Bing®
 - Vehicle & People Tracking Systems
 - Notification Systems
 - IP Cameras/Video Surveillance Interfaces
- Live Data Feed
 - GeoRSS, KML, ArcGIS Services

FEATURES

- Incident Management
- Resource management
- Resource Planning
- Mapping (GIS System)
- Emergency team management
- Support Thematic Map & Base map Layer (Ocean, Administration boundaries, bathymetry etc.)
- Reporting (incident, Impact, resource & organization, risk, etc.) & Dashboard.
- Alert & notification
- Advance search
- Collaboration (Support for multiple user) & Knowledgebase



KEY FUNCTION

Dashboard

The flexible and intuitive web dashboard style interface brings together information from many sources in both map and tabular formats – creates a Common Operating Picture. Customers can also run their existing web applications inside the dashboard.

Crisis Management

Comes bundled with essential tools used in Crisis Command Center, such as incident logging, alerting, mapping and resource management.

Data Management

Data management enable two-way, real-time connections to multiple data sources, including third-party crisis management software, GIS-based map viewers such as ESRI Flex, IP cameras and hazard models and alert notification systems. Implements an evolutionary way of capturing, managing and communicating unstructured information across multiple systems both securely and in real-time.

Decision Support

A Geospatial Decision Support (rules) and Alerting Engine that can be configured by users to automate workflow processes and trigger alerts. Hazard models and advanced analytical tools support critical decisions.